CrashPlan PROe Enterprise
Recover files via the web
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Overview
CrashPlan PROe allows users to restore files conveniently via an interactive web console which can be found by going to the following URL:

https://mybackup.med.harvard.edu:4285

Currently supported browsers

Apple
Safari

Windows
Internet Explorer 8 and above

Linux
Midori
Arora
Web Restore Walkthrough

1. Launch a supported web browser.
3. Log in using your eCommons user name and password.
4. Click Devices in the left hand column.
5. Once you select **Devices**, an overview window will appear, listing all of your current CrashPlan PROe registered computers.

6. **Click on the name of the device** which has the file you want to restore.
7. Once selected, a window will display information about the computer’s most recent backups.
8. On this screen, an **Action Menu** icon appears (outlined below in **red**).
9. Click the **Action icon** to display the **Action Menu**.
10. Select **Restore**.
11. A new window will appear laying out the backed up folders of the selected device.
12. **Navigate** to the location of the file you wish to restore.
13. **Select the check box** in front of the file.
14. Click the **Restore** button.
15. You will then be returned to the previous screen.
16. A link to download your chosen file will appear in the lower left hand corner of the window.
17. **Click the link “Click here to download”** and your download will begin.
18. Your file will be downloaded to your browser’s default download location, typically the **Downloads** folder.
19. **Navigate** to that location to access your restored file.